

Prevention - how charities can develop a supportive culture to ensure good Safeguarding practice.

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Supportive, Caring, Enabling and Passionate

Who are we?



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- Established in 1915 to support war blinded veterans
- Community support workers across all four nations and one specialist centre at Rustington
- We support c.4,000 members
- We have around 8-10,000 contacts a year with our members
- 240 staff - 800 volunteers
- Safeguarding and Mental capacity Lead post created in 2022

Safeguarding Prevalence



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- How many adult safeguarding referrals in England for 23/24?
An estimated 615,530 concerns of abuse raised during 2023-24 (NHS England data)
- How many are converted to a Sec 42 Care Act investigation?
176,560 (NHS England data)
- How many charities registered in England?
185,078 (Charity Commission)

6 Principles of Safeguarding



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- Empowerment
- Prevention
- Proportionality
- Protection
- Partnership
- Accountability

Safeguarding with a small 's'



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- Statutory Safeguarding under the Care Act –Sec 42 investigations – Capital 'S'.
- Many people with physical or mental health needs, who also need help to manage their care, live in complex circumstances.
- These people may need support to keep safe and well, to manage the risks of day-to-day life, and may need a variety of health, social care, housing, voluntary or other agencies to work together to do this.
- This can also be thought of as prevention – support to stop a situation happening or developing into something abusive or harmful which would need a S42 enquiry.

Why is prevention important



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Prevents abuse and neglect

Protects long term wellbeing

Promotes a culture of awareness

Empower individuals to exercise their rights and live their lives

Staff empowered and upskilled as a workforce

Group Question



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What is your biggest
challenge regarding
Prevention and
Safeguarding in your
workplace/organisation?

Please discuss



It is an expectation of the Charities Commission to:

- identify and manage risks
- have suitable policies and practice in place
- carry out necessary checks
- protect your volunteers and staff
- handle and report incidents appropriately

Areas to consider



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Recruitment



Induction – staff and volunteers



Training



Risk Management



Culture

Recruitment and Induction



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Training



Professional Curiosity



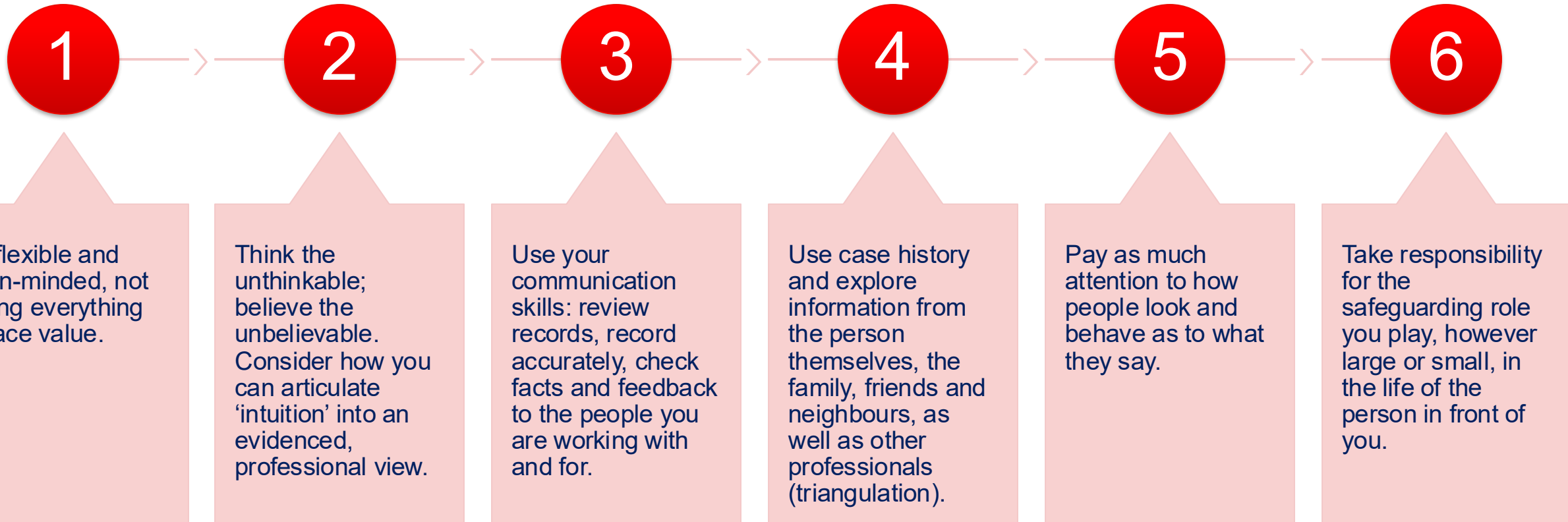
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- What is it?
- Barriers – Disguised Compliance
 - Rule of Optimism
 - Accumulating Risk
 - Normalisation
 - Professional Deference
 - Confirmation Bias
 - Managing tension and uncertainty

Developing Professional Curiosity



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Safeguarding themes



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- Reported safeguarding referrals are 2% of members
- Highest categories are Financial, Self- Neglect, Domestic Abuse
- Suicidal thoughts/ ideation
- National themes from Second national analysis of Safeguarding Adult Reviews: April 2019 - March 2023.
- Identifying preventative training needs – Romance Fraud & Scams

Risk Management & Culture



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- Risk Assessments
- Criminal Justice Questions
- Suicide Awareness and Procedures
- Alerts
- Audits
- Learning Reviews (incl. psychological safety for staff)

Members



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Safeguarding Leaflets



Podcasts & Talking Newspaper



Regular Articles in Review Magazine



Feedback

**What is your one take away from
today's conference /workshop that
has resonated with you?**



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Resources



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Welcome to Catch the
Catfish - Catch The
Catfish

Mental Capacity
Resource Centre | 39
Essex Chambers

Join a network –
COBSEO, Third Sector
Network

Safeguarding Board
resources - Norfolk
Safeguarding Adults
Board (NSAB)

Regulation and Quality
Improvement Authority -
Regulation and Quality
Improvement Authority –
Health & Social Care
Services Northern Ireland

NCVO | NCVO

Video



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