



Somebody is  
worried about you



## What's a safeguarding concern?



A safeguarding concern happens when somebody does something or doesn't do something that puts you at risk of harm.



The person who is concerned tells the local council.



The local council then decides how to help keep you safe.



The local council and Dimensions want to help you stay safe.



*please tick who is worried below.*

- Staff member
- Member of the public
- Someone else
- Relative
- Friend

is worried about you because they think:



Because somebody has a safeguarding concern about you, as your support provider we have had to tell:

- The Local Council
- Care Quality Commission
- Care & Social Services Inspectorate Wales

# 123

Your Dimensions accident/incident number is:



We want to know what you think should happen next. So we have some questions for you on the next page.



Staff can help you fill in this form.

If staff are helping, they should write down how they are helping at the bottom of this page.



If you tell them your answers they should write down that you told them with spoken words.



If you use sign language to tell them your answers, they should write down that you used sign language.



If they are writing your answers for you because they know you well, that's OK. But they must make it clear this is only their opinion based on what they know about you or based on the information in your support plan.



Write how they helped here:

1

What would you like everybody to do to help keep you safe?

2

Do you want us to tell your family or a friend that somebody is worried about you?

Yes

No

If Yes, Who?

3

If you do want us to tell your family or a friend, we would like to ask how they think we should keep you safe. Is that OK?

Yes

No

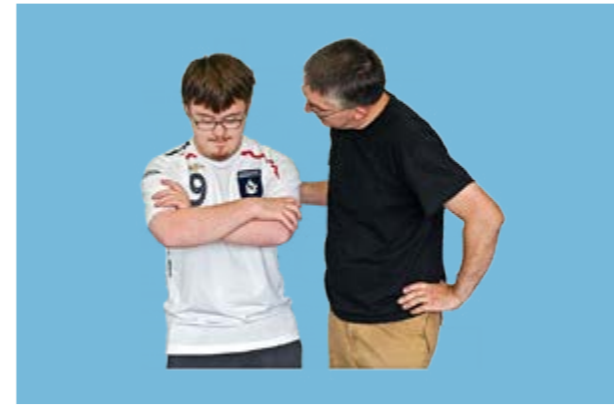




Please write your name and the date below or get staff to write it for you.

My Name:

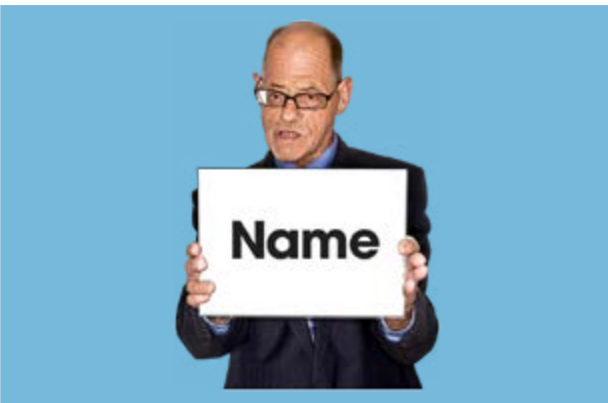
Date:



If somebody has hurt you or you don't feel safe, there are groups who would like to help you.



You can contact these groups or ask your staff to contact them for you.



Please write the staff member name and date below.

Staff's Name:

Date:



Some examples of these groups are below:



So we can be sure we have involved you in the right way we would like to keep this information for our records.



### Respond

Respond 'exist to lessen the effect of trauma and abuse on people with learning disabilities, their families and supporters'.  
Website: [www.respond.org.uk](http://www.respond.org.uk)



We promise we will not share your personal information with people who do not need to know.



### Victim Support

Victim Support are a 'national charity giving free and confidential help to victims of crime, witnesses, their family friends and anyone else affected...'  
Website: [www.victimsupport.org.uk](http://www.victimsupport.org.uk)



## What's next?



We will keep in contact with the Local Council to deal with the concern.



Using your answers Dimensions will look into the best ways we can help keep you safe.



Once Dimensions and the local council have dealt with the concern about your safety, we or they will tell you what happens next. We would then like you tell us how you feel about this.



## Your feedback



Now that the local council has dealt with this concern about your safety, we would like to know how you feel. If you are not happy, your staff will try and help put things right.



Staff can help you fill in this form.

If staff are helping, they should write down how they are helping at the bottom of this page.



If you tell them your answers they should write down that you told them with spoken words.



If you use sign language to tell them your answers, they should write down that you used sign language.



If they are writing your answers for you because they know you well, that's OK. But they must make it clear this is only their opinion based on what they know about you or based on the information in your support plan.



Write how they helped here:

1

How do you feel about the way everybody helped to make things better?

Very happy

Happy

Unhappy

Very unhappy



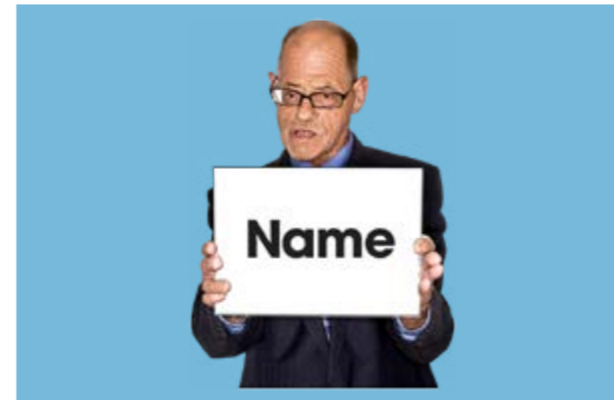
*Please write your name and the date below.*

My Name:

Date:

2

If you would like to say anything more, you can write it here or ask staff to write it for you.



*Please write the staff member name and date below.*

Staff's Name:

Date:

3

If we told your family or a friend about this, we would like to ask how they feel now. Is that OK?

Yes

No

N/A



So we can be sure we have involved you in the right way we would like to keep this information for our records.



We promise we will not share your personal information with people who do not need to know.